Standard Photos

Clean, reasonably organized, scan-ready photos, including photos in albums and frames.

Service & quantity	Rate
First 100 standard photos	$0.60 each
Photos 101-500	$0.55 each
Photos 501-1,000	$0.50 each
Photos 1,001+	$0.45 each

Standard photo pricing is progressive: each rate applies only within that quantity tier.

Meaningful photo backs are included at no additional charge.

Photo files are .JPG at 600 dpi. Removing photos from albums and frames ahead of time can avoid additional preparation charges.

Specialty Photos

Polaroids, small or delicate items, and other materials requiring individual placement.

Service	Rate
Specialty photo fronts or selected backs	$1.25 per scan

Meaningful backs are billed as separate scans. Choose meaningful backs, all non-blank backs, or no backs.

Photo files are .JPG at 600 dpi.

Custom Care

Additional preparation for photos in albums or frames, significant sorting, adhesive or mounting issues, and similar work.

Service	Rate
Custom Care	$30 per hour

Normal handling and preparation during scanning is included in the per-photo price.

Album and frame preparation estimates are discussed before work begins. Other substantial or unusual work will also be discussed before proceeding.

Analog Video Conversion

Standard conversion includes a digital file from a normally playable VHS or VHS-C cassette.

Service & length of each tape	Rate
VHS or VHS-C: first hour or less	$15 per tape
Each additional hour or partial hour	$5 per tape

The length of each tape is priced separately. Examples: up to 1 hour $15; over 1 to 2 hours $20; over 2 to 3 hours $25.

If the length is not known, the order request shows a $15 minimum per tape. We will review the tapes, confirm the updated price, and discuss it with the client before work begins. The client can decide whether to proceed.

Cleaning, simple repair, troubleshooting, or unusual preparation may require Custom Care at $30 per hour, discussed first.

Video files are .MP4 with H.264 video and AAC audio. Original 4:3 aspect ratio is standard; 16:9 is available when the recording was made in widescreen.

Storage Media

Digital files are delivered on a suitable storage device. A Relic flash drive can be reused on future orders when it has room.

Product	Rate
Client-supplied suitable storage device	No charge
SanDisk Ultra Dual Drive Go 32 GB (USB-A / USB-C)	$15 each
Lexar 64 GB dual USB-A / USB-C flash drive	$20 each

Applicable sales tax is additional on purchased physical merchandise.

Terms & Notes

Final photo charges are based on physical photos digitized, not the total number of files created. Estimated quantities at intake may differ from final quantities established during processing.

Original grouping and organization will be preserved as closely as practical. Aged, damaged, mold-affected, brittle, or compromised media is handled on a best-effort basis for digitization.

Relic will not intentionally undertake substantial work beyond the agreed scope without client authorization. Applicable sales tax, when required, will be added separately to taxable physical items.

Prohibited Content

Relic will not knowingly accept or process photographs, video, or other media depicting apparent criminal activity, abuse, exploitation, or unlawful violence. If such material is discovered during processing, Relic may immediately suspend work and decline to process or return digital copies of the affected material. Relic reserves the right to contact law enforcement or other appropriate authorities when required by law or when reasonably necessary to address an immediate threat to the safety of any person.

Legal Reporting

Relic will comply with applicable reporting requirements and may preserve or provide relevant materials or information when required by law or lawful process.